

# FAQ

## ARE REALSTONE PANELS MADE OF NATURAL STONE?

Yes. All of our panel products are 100% natural quarried stone.

## WHAT IS THE STONE COMPOSITION OF REALSTONE PANELS?

Realstone is available in quartzite, slate, travertine, sandstone, limestone, marble and granite.

## WHAT IS THE STONE COMPOSITION OF REALSTONE HIVE AND ANTIQUE WOOD TILES?

Hive and antique wood products are made of recycled marble and travertine dust blended with a resin.

## CAN ALL REALSTONE PRODUCTS BE USED FOR INTERIOR AND EXTERIOR APPLICATIONS?

Yes. With proper installation most\* Realstone products are intended for indoors and outdoor use in a variety of climates.

\*Charcoal has iron oxide which when exposed to excessive moisture can cause it to rust and effloresce.

\* At this time we do not recommend outdoor installation for our Portugal tiles or Roman Beige products.

## HOW CAN I VIEW A SAMPLE OF REALSTONE PRODUCTS?

Products and samples are available through your local Realstone distributor. To locate a distributor nearest you, visit the Where to Buy tab on our website. You can also order a sample on our website from the resources page.

## WHERE CAN I BUY REALSTONE PRODUCTS?

Realstone products are sold through authorized distributors throughout the U.S. and Canada. To locate a distributor nearest you, visit the Where to Buy tab on our website.

## HOW DO I CLEAN REALSTONE PRODUCTS?

Natural stone can be cleaned with mild, **non-acidic** cleaners. Soft plastic bristle brushes are recommended. For more information, view our Care & Maintenance Guide.

## DO I NEED TO SEAL REALSTONE PRODUCTS?

Sealers, enhancers and impregnators are not necessary but can be used with Realstone products to protect and/or enhance the natural color. Visit our Care & Maintenance page for recommended products.

## IS THERE A LIMIT TO HOW HIGH ON THE WALL

### REALSTONE CAN BE INSTALLED?

Current Building Codes do not limit installation height of adhered natural stone veneer unless or except the weight of the veneer causes out-of-plane wall deflection in excess of L/360 or vertical deflection in excess of L/600.

## IS THERE A SPECIFIC PATTERN FOR INSTALLING REALSTONE PANELS?

Install with a running bond or random bond (like brick) – do not install as a straight stack or you will have seams/lines

## CAN YOU CREATE CUSTOM PRODUCTS TO MY SPECIFICATIONS?

Yes. Visit our Contact Us page to get in touch with one of our Regional Managers for more information.

## DOES REALSTONE REQUIRE A LEDGE DETAIL AT THE BOTTOM FOR STRUCTURAL SUPPORT?

No footings or support ledges are needed for adhered veneers when properly installed.

## WHAT TYPE OF DRILL DO I USE IF I WANT TO DRILL THROUGH THE STONE?

We find a masonry plunge bit with diamond cutting edges works best.

## CAN REALSTONE BE INSTALLED CURVED OR RADIUS ?

Yes. To install panels horizontally you will need a radius of around 12'6" to lay flat with a slight build up of mortar. To install panels vertically, you will need a radius of around 3" to lay flat with a slight build up of mortar.