

FAQ

ARE REALSTONE PANELS MADE OF NATURAL STONE?

Yes. All of our panel products are 100% natural quarried stone.

WHAT IS THE STONE COMPOSITION OF REALSTONE PANELS?

Realstone is available in quartzite, slate, travertine, sandstone, limestone, marble and granite.

WHAT IS THE STONE COMPOSITION OF REALSTONE HIVE AND ANTIQUE WOOD TILES?

Hive and antique wood products are made of recycled marble and travertine dust blended with a resin.

CAN ALL REALSTONE PRODUCTS BE USED FOR INTERIOR AND EXTERIOR APPLICATIONS?

Yes. With proper installation most* Realstone products are intended for indoors and outdoor use in a variety of climates.

*Charcoal has iron oxide which when exposed to excessive moisture can cause it to rust and effloresce.

* At this time we do not recommend outdoor installation for our Portugal tiles or Roman Beige products.

HOW CAN I VIEW A SAMPLE OF REALSTONE PRODUCTS?

Products and samples are available through your local Realstone distributor. To locate a distributor nearest you, visit the Where to Buy tab on our website. You can also order a sample on our website from the resources page.

WHERE CAN I BUY REALSTONE PRODUCTS?

Realstone products are sold through authorized distributors throughout the U.S. and Canada. To locate a distributor nearest you, visit the Where to Buy tab on our website.

HOW DO I CLEAN REALSTONE PRODUCTS?

Natural stone can be cleaned with mild, **non-acidic** cleaners. Soft plastic bristle brushes are recommended. For more information, view our Care & Maintenance Guide.

DO I NEED TO SEAL REALSTONE PRODUCTS?

Sealers, enhancers and impregnators are not necessary but can be used with Realstone products to protect and/or enhance the natural color. Visit our Care & Maintenance page for recommended products.

IS THERE A LIMIT TO HOW HIGH ON THE WALL

REALSTONE CAN BE INSTALLED?

Current Building Codes do not limit installation height of adhered natural stone veneer unless or except the weight of the veneer causes out-of-plane wall deflection in excess of L/360 or vertical deflection in excess of L/600.

IS THERE A SPECIFIC PATTERN FOR INSTALLING REALSTONE PANELS?

Install with a running bond or random bond (like brick) – do not install as a straight stack or you will have seams/lines

CAN YOU CREATE CUSTOM PRODUCTS TO MY SPECIFICATIONS?

Yes. Visit our Contact Us page to get in touch with one of our Regional Managers for more information.

DOES REALSTONE REQUIRE A LEDGE DETAIL AT THE BOTTOM FOR STRUCTURAL SUPPORT?

No footings or support ledges are needed for adhered veneers when properly installed.

WHAT TYPE OF DRILL DO I USE IF I WANT TO DRILL THROUGH THE STONE?

We find a masonry plunge bit with diamond cutting edges works best.

CAN REALSTONE BE INSTALLED CURVED OR RADIUS ?

Yes. To install panels horizontally you will need a radius of around 12'6" to lay flat with a slight build up of mortar. To install panels vertically, you will need a radius of around 3" to lay flat with a slight build up of mortar.